Maricopa Community Colleges Former Students
Technology Survey Results

1. What was your primary goal for attending the community college(s)? (Select only one answer)

# of responses = 456

#	%	
133	29%	Personal Interest/Self-improvement
101	22%	Improve skills for employment
24	5%	Certificate
65	14%	Associate Degree
118	26%	Transferring to a 4-year university
15	3%	Other

2. What was your primary area of study while attending the community college? (Mark only one)

# of responses = 453

#	%	
17	4%	Physical Science/Life Science
58	13%	Business
13	3%	Engineering
26	6%	Social Science
20	4%	Applied Science/Trade (drafting, culinary, etc.)
32	7%	Nursing
7	2%	Humanities
30	7%	Fine Arts
40	9%	Language/Communications
115	25%	Computer Systems/Technology
17	4%	Health/Physical Fitness
78	17%	Other

3. Which of the following types of technology did your instructors use for your classes? Mark all that apply to the courses within your major area and to those courses outside of your major area.

Major area of study	General Coursework	
#	#	
121	146	Email
118	137	Informational Web Sites
79	93	Posted Course Information on Web
30	40	Online Discussion/Chat
46	44	Web Management System (e.g., Blackboard, Web CT)
138	104	Software specific to particular course
34	31	Other

4. How helpful was the computer technology used by your instructors in helping you learn at the community college?

Major area of study		General Coursework		
#	**Score**	#	**Score**	
209	3.46	192	3.54	Email
187	3.56	186	3.72	Informational Web Sites
157	3.40	155	3.48	Posted Course Information on Web
122	2.39	120	2.52	Online Discussion/Chat
131	2.84	120	2.96	Web Management System (e.g., Blackboard, Web CT)
206	3.61	171	3.53	Software specific to particular course
66	2.71	81	2.93	Other

5. To what extent do you agree/disagree with the following statements about the community college computer facilities?

#	**Score**	
363	3.90	Technical assistants in computer areas were knowledgeable.
362	3.93	Assistants in computer areas were friendly.
354	3.90	Helpdesk employees were helpful.
365	4.02	The computer facility environment was comfortable for learning.
361	4.02	The college provided up-to-date software for us to use.
364	3.97	The computing hardware was current.
360	4.01	The computer facilities were reliable and up-to-date.
357	3.88	The computer faciities were open at times when I wanted to use them.
363	3.82	There are enough computers for students to use.
364	3.86	The computer/technology fees were reasonable.

6. What is your current employment situation?

# of responses = 460

#	**%**	
59	13%	Unemployed (go to Question 9)
183	40%	Employed in a field related to my college major
169	37%	Employed in a field **not** related to my college major
36	8%	Retired
13	3%	Other

7. How long have you been employed in a job or jobs using some type of technology?

# of responses = 386

#	**%**	
36	9%	less than one year
76	20%	1-2 years
71	18%	3-4 years
42	11%	5-6 years
21	5%	7-8 years
140	36%	more than 8 years

Technology Survey Results

8. How important is each of the following computer skills for your job? How well has your community college education prepared you in using these skills? Skip any items that don't apply. For example, skip the item if you were prepared in that skill prior

Importance of job		College prepared me		
#	Score	#	Score	
315	3.88	223	3.65	Word processing
310	3.81	204	3.41	Email communication
306	3.63	213	3.40	Web/Internet
295	3.25	203	3.16	Spreadsheet
284	3.17	192	3.01	Data analysis
274	2.23	177	2.55	Web page creation/maintenance
273	2.38	181	2.64	Desktop publishing
279	2.62	178	2.73	Multimedia presentations
279	2.58	176	2.57	Computer Graphics
278	2.11	180	2.62	Computer Programming
286	3.21	198	2.86	Trouble shooting/Problem solving
54	2.07	48	2.69	Other (specify)

9. If you are currently a student, compare your community college experience to your current college experience. If you are no longer a student, go to Question #10.

#	Score	
104	3.39	Technical assistants were more friendly at the community college.
104	3.20	Technical assistants were more knowledgeable at the community college.
106	3.40	Technical helpdesk employees were more helpful at the community college.
100	3.63	The computer facility environment was more comfortable for learning at the community college.
104	3.14	There was more up-to-date software at the community college.
102	3.16	The computer hardware was better at the community college.
103	3.19	The computer facilities were more reliable and up-to-date at the community college.
102	3.23	The computer facility hours were more convenient at the community college.
106	3.27	The computer stations were more readily available at the community college.
107	3.35	The computer/technology fees were more reasonable at the community college.

10. Where did you use a computer while attending the community college? (Mark all that apply.)

#	
290	At the community college
13	At a community center near the college
368	At home
34	At another college or university
44	At a friend's house
83	At a public library
184	At my place of employment
22	Other

11. Indicate your primary college (where you earned the most credits) and your secondary college (where you earned the second-most credits) within the Maricopa Community College system.

Primary **# of responses =** 446
Secondary **# of responses =** 208

Primary	Secondary	
#	#	
15	13	Chandler-Gilbert
9	11	Estrella Mountain
20	13	GateWay
91	28	Glendale
96	31	Mesa
24	9	Paradise Valley
45	36	Phoenix College
50	38	Rio Salado
54	18	Scottsdale

10	5	South Mountain
2	0	Maricopa Skill Center
30	6	Other

12. How many credits did you earn at Maricopa Community College(s)?

# of responses = 452

#	%	
197	44%	1-11 credits
82	18%	12-23 credits
39	9%	24-31 credits
67	15%	32-60 credits
67	15%	more than 60

13. Indicate the highest academic degree you currently hold.

# of responses = 461

#	%	
172	37%	High school diploma or equivalent
88	19%	Associate Degree
25	5%	Professional Certificate
100	22%	Bachelor's Degree
46	10%	Master's Degree
7	2%	Doctorate
23	5%	none of these

14. Please indicate your age category.

# of responses = 472

#	%	
13	3%	under 18
80	17%	18-22
51	11%	23-25
101	21%	26-35
91	19%	36-45
69	15%	46-55
67	14%	over 55